



How's Bentley
6937 Climping Rd, Memphis, TN 38119
901.753.2003 / fax 901.753.3550

Alan J Turner, CPDT, CBC
Certified Pet Dog Trainer
Certified Canine Behavior Counselor

In-Home Training Application Terms and Release

Manners Workshops | Bentley By-The-Hour | Obedience Training Courses | Bentley Success Packages

Please print all pages of this form, read the terms/conditions and release, fill it out in its entirety, sign and date the form, and enclose it with a check or credit card payment receipt for the course deposit amount made payable to How's Bentley and postal mail it to the address listed above.

Today's Date ____/____/____ For office use: Deposit paid _____ check # _____ Cash Credit card
Date of first session: _____ Balance due \$ _____ on ____/____/____

Owner, Client and RELEASOR _____ Dog's Name _____

Address _____ Breed/Mix _____

City _____ State _____ Zip _____ Dog's D.O.B or Age _____

Home Phone _____ Weight _____ Color / Unique Markings _____

Work Phone _____ may call at work Male Female Intact Castrated Spayed

Cell Phone _____ Email _____

Veterinary Practice _____

Is your dog on a restricted diet? No Yes – If yes, please explain _____

Which day will best fit your schedule? Please check all that apply.
Monday Tuesday Wednesday Thursday Friday Saturday (limited availability)

What time of day will best fit your schedule? Please check all that apply
8 am-10 10 am-12 12 pm-2 2pm-4 4 pm-6 6pm-8 8pm-10

Please list your expectations and goals. _____

For Office Use: Program alterations _____

Program Descriptions - Please select the service you desire.

Manners Workshops

Bentley Beginnings – Puppy Manners Workshop – one, in-home, two-hour workshop to discuss housetraining, play-biting, socialization, attention-seeking behaviors, no-jumping and sit. A short introduction to the ABCs of canine behavior is included. In addition, our coach will give you a set of kind, dog-friendly, rules that will enhance your partnership with your canine companion and will help to prevent future behavior problems. Workshop packet contains housetraining guide and logs, no-jumping guide, play-biting guide, Bentley Barks about Kids and Dogs, socialization log and much more. This workshop is suitable for all canines from 6 to 16 weeks old and is the foundation for our [Obedience Training Courses](#). Families with dogs older than 16 weeks that exhibit unwanted impolite normal behaviors should sign up for [Bentley Be Nice](#). Families that need additional sessions to learn more about raising their puppies should use our [Bentley By The Hour](#) services.

BB1120- Bentley Beginnings *Fee \$100* *Deposit \$50* *\$50 due at end of workshop*

Bentley Be Nice – Adolescent Manners Workshop - one in-home, two-hour session to discuss housetraining, attention-seeking behaviors, no-jumping and sit. A short introduction to the ABCs of canine behavior is included. In addition, our coach will give you a structured set of kind, dog-friendly rules that will enhance your partnership with your canine companion and will help to prevent future behavior problems. Workshop packet contains housetraining guide and logs, no-jumping guide, book and web site recommendations, Bentley Barks about Kids and Dogs and more. This workshop is suitable for all canines from 4 to 8 months of age and is the foundation for our [Obedience Training Courses](#). Housetraining discussion is for dogs that have never been house trained. Older dogs (6 to 8 months) that have practiced jumping and play-biting become very proficient executing these unwanted behaviors. Families should be prepared to spend more time and effort and to change their own behaviors before these two attention-seeking behaviors are extinguished. Families that desire additional sessions to learn more about living with canines or families with dogs older than 8 months can should select [Bentley By The Hour](#) services. Families with dogs that exhibit elimination disorders, aggressive behaviors, anxiety, fear, phobias, compulsive disorders, destructiveness, self mutilation, or any other abnormal behaviors should sign up for a [Behavior Consultation](#).

BN1120- Bentley Be Nice *Fee \$100* *Deposit \$50* *\$50 due at end of workshop*

Obedience Training Courses

Bentley Family - Basic / Advanced Obedience Course – four in home sessions @ sixty minutes each – includes attention, sit, down, stay, recall, walk-on-loose lead with auto-sit, leave-it and place. We demonstrate hand signal cues for sit, down and stay and we teach the family how to weave short and frequent one-to-nine minute practice sessions into their daily routines. This course is suitable for puppies and dogs of all ages at all levels of performance because we introduce behaviors under optimal learning environments with increased or decreased realistic levels of distractions matched to each dog-owner teams' performance levels. We modify course goals and teaching methods to accommodate persons with unique needs. Families with dogs that have course syllabus-altering abnormalities or dogs with special needs should enroll in the **Precision Clicker Obedience Course**.

How's Bentley will provide course notes and detailed instructions. Students provide a six-foot nylon or leather lead, a buckle collar and food treats. In some instances, our counselor will suggest the use of a head collar, which is not included in the course fee. Free, unlimited, group, brush-up sessions at location designated by How's Bentley are included with any obedience course.

BF460- Bentley Family *Fee \$240* *Deposit \$50* *\$190 due at end of session 1*

Precision Clicker – Basic / Advanced Clicker Obedience Course – five in home sessions @ 60 minutes each – includes attention, sit, down, stay, recall, walk-on-loose-lead with auto-sit, leave-it and place. Precision Clicker Course is for puppies and dogs of all ages, regardless of physical handicaps. Learning theory content of the course includes introductions to operant conditioning, classical conditioning, primary and conditioned reinforcers, luring, shaping, capturing, targeting and reinforcing behaviors, fixed and intermittent schedules of reinforcement plus schedule thinning. We teach hand signal commands for sit, down and stay. This course is suitable for puppies and dogs of all ages at all levels of performance because we introduce behaviors under optimal learning environments with increased or decreased realistic levels of distractions matched to each dog-owner teams' performance levels. In addition, we modify the course goals and teaching methods to accommodate blind dogs, deaf dogs, blind and deaf dogs and dogs with any distinctive requirements. We modify the course goals and instructional techniques to accommodate persons with unique needs. Free, unlimited, group, brush-up sessions at location designated by How's Bentley are included with any obedience course.

Students provide a six-foot nylon or leather lead, a buckle collar or harness, food treats and the required illustrated, "how to", textbook, **Clicking With Your Dog** by Peggy Tillman. How's Bentley will provide detailed course notes including the ABCs of canine behavior, instructions on how to be your dog's leader, training tips, record keeping logs and more. In some instances, our counselor will suggest the use of a head collar, which is not included in the course fee.

PC560 Precision Clicker *Fee \$300* *Deposit \$50* *\$250 due at end of session 1*

Bentley Success Packages

Bentley Success Packages include a Manners Workshop and an Obedience Course. Please refer to the Manners Workshops and Obedience Training Courses for details about the services. **Remember: Bentley Beginnings Workshop is for pups from 6 to 16 weeks and Bentley Be Nice is for pups from 4 to 8 months old.**

Family Success

FSP1 – Family Success 1 – Includes Bentley Beginnings Manners Workshop & Bentley Family Obedience Course
Fee \$315 Deposit \$100 \$215 Balance Due

FSP2 – Family Success 2 Bentley- Be-Nice Manners Workshop & Bentley Family Obedience Course
Fee \$315 Deposit \$100 \$ 215 Balance Due

Precision Clicker Success

PCSP1 – Precision Clicker Success 1 – Includes Bentley Beginnings Manners Workshop & Precision Clicker Obedience Course
Fee \$375 Deposit \$100 \$275 Balance Due

PCSP2 – Precision Clicker Success 2 – Includes Bentley-Be-Nice Manners Workshop & Precision Clicker Obedience Course
Fee \$375 Deposit \$100 \$275 Balance Due

Bentley By-The-Hour

BH360 - Bentley Basket

Bentley Basket includes three, in-home, 60-minute sessions. This service is best to educate the family, address specific- normal behavioral problems such as barking, leash pulling, digging, jumping up, or to teach specific commands, tricks and service tasks. These are suitable for all canines regardless of age.

BH360 -Bentley Basket Fee \$185 Deposit \$50 \$135 Balance Due

BH160 - Bentley Single

Bentley Single is one, in-home, 60-minute session. This service is best to educate the family, address specific- normal behavioral problems such as barking, leash pulling, digging, jumping up, or to teach specific commands, tricks and service tasks. These are suitable for all canines regardless of age.

BH160 -Bentley Single Fee \$75 Deposit \$50 \$25 Balance Due

Agreement

This agreement is between How's Bentley (RELEASEE) and the above "Client" (RELEASOR). This agreement shall be in effect for a period of 60 days, referred to as "course period". If the course period has expired and all the sessions have not been completed, the FM forfeits the remaining sessions. Eight hours notice must be given by FM in order to reschedule a session or that session's content will be consolidated into the next scheduled session. How's Bentley reserves the right to postpone / reschedule sessions. Notices may be delivered via voice mail or email communications. No portion of the fees is refundable after the first session begins. The terms and conditions of this agreement may not be changed orally. Any deviation from this agreement does not alter the remaining portions. This agreement is non-transferable.

How's Bentley agrees to instruct the "Client", hereinafter referred to as Family Member(s) (FM) in the How's Bentley method of dog training. How's Bentley agrees to provide the services as described in this agreement. Any alterations to the course goals must be listed on the front page and initialed by FM and How's Bentley representative.

FM agrees that How's Bentley is in no way responsible for the behavior of the dog during, or following, the course period.

If during the course period, session scheduling is interrupted for any reason not the fault of How's Bentley, including illness, the FM may at his or her option reschedule the sessions at a later time during the course period at no additional expense. If any delay or interruption of session scheduling is the fault of or at the request of How's Bentley, the course period will be extended a period equal to the delay.

Following the course period for an Obedience Training Course, or a Bentley Success Package, should the FM wish free brush up session for the behaviors introduced during the course period, the FM may attend a free quarterly group brush up session at a location determined by How's Bentley. FM must contact How's Bentley for quarterly session scheduling.

FM agrees to control normal household distractions such as television, telephone interruptions or foot traffic, or to provide a quiet distraction-free area for the sessions as per How's Bentley representative's instructions. Fm agrees to cooperate fully in completing the course, to perform the homework assignments as given by the instructor and to be fully prepared and on-time for all scheduled sessions.

If at any time during the course period How's Bentley representative feels the dog is ill, abused, exhibiting aggressive, fearful, compulsive, anxious, phobic, or any behaviors that interfere with stated teaching methods or endanger the health and safety of any participants or bystanders, including the dog, OR How's Bentley representative feels the FM has motives, goals, or demands that are not in concert with the Code of Standards and Ethical Conduct of the Association of Companion Animal Behavior Counselors (ACABC), How's Bentley may abort the session, alter the stated program / course goals, and/or alter the length of the course period at the expense of the FM. How's Bentley will provide a copy of the ACABC Code of Standards and Ethical Conduct upon request or the document can be viewed at <http://animalbehaviorcounselors.org/acabcethics.shtml>

Release

I understand that every dog reacts in a different manner to training and that dogs are by nature unpredictable. Therefore dog training requires full attention and total awareness at all times. Dog may, without warning cause injury to humans and/or other animals and I, the undersigned as RELEASOR, in consideration of How's Bentley as RELEASEE, release and indemnify RELEASEE's owners, heirs, executors, administrators, successors, employees, agents, directors, officers, and anyone acting in the scope of business as a representative of How's Bentley as to attacks, bites, scrapes, mauling, or all of them, by dogs or other animals to any persons or animals including my own before, during and after the course period. I hereby agree to exercise caution for the safety of myself, my dog, my family, and those persons around me or my dog while the dog is under my ownership. I sign below in recognition of my understanding that any injuries received by me and my dog, my family members, and any other persons and animals before, during and after the course period is my own responsibility. I further affirm that I will always inform How's Bentley in writing of any unusual difficulties or conditions my dog may be experiencing prior to or during training sessions. This release may not be changed orally.

Signed (Dog Owner, Client, RELEASOR)

Date

Signed (How's Bentley Representative)

Date