

Reliable Resources

Books about Raising and Training your Puppy

Before and After Getting Your Puppy - Dr. Ian Dunbar

Puppy Primer - Brenda Scidmore & Patricia McConnell, PhD

Beginning Family Dog Training - Patricia McConnell, PhD

Click Here for a Well Trained Dog - Deborah A Jones, PhD

The Only Dog Training Book You'll Ever Need - Gerilyn J Bielakiewicz

Books About Human/ Dog Relationships

The Other End of The Leash - Patricia McConnell, PhD

Culture Clash - Jean Donaldson

Sites About Training Methods

www.synalia.com

www.clickertraining.com

Crate Training

www.ddfl.org

www.colliervillepet.com

Books / Treats / Supplies / Speciality Foods

All About Pets - Cordova | East Memphis
901-754-9797 | 901- 767-3988

www.sitstay.com

www.dogwise.com

www.amazon.com

About Alan J Turner's Credentials

www.ccpdt.com

www.animalbehaviorcounselors.org

www.synalia.com



Reliable Resources

Trainer Search

www.apdt.com

www.synalia.com

www.animalbehaviorcounselors.org

Free Training Instructions

Teach Sit and Down

House Training Instructions

No Play Biting

No Jumping

www.howsbentley.com

Pet Health and Behavior

www.colliervillepet.com

www.avma.org

www.veterinarypartner.com

www.ddfl.org/tips.htm#dog

On-line Animal Newsletter

www.animalnewsnetwork.org

Alan J Turner - Asst. Editor

Group and In-Home Training Services

Visit

www.howsbentley.com

901.378-3647

Contact

Alan J Turner

www.howsbentley.com

901.378-DOGS



Dog Friendly Training &
Problem Behavior Solutions

www.howsbentley.com

Free - 1 year
Support - Details
Inside

In-Home Behavioral Services



How's Bentley- Memphis TN

Alan J. Turner, CPDT, CBC, SATS LL1

Certified Pet Dog Trainer

Certified Canine Behavior Counselor

Certified Syn Alia Trainer, Lay Level 1

Association of Companion Animal Behavior Counselors

Association of Pet Dog Trainers

901.378-DOGS

services@howsbentley.com

Fall / Winter BC9.05a

In-home Behavioral and Environmental Evaluation - \$50 Total Fee | Deposit \$50

Includes one, in-home evaluation, approximately one hour in length

In-home Behavioral & Environmental Evaluations are for -

- ▶ all dogs of all ages;
- ▶ people who are not sure if they want to pursue behavioral treatment for their dogs;
- ▶ performing the first of three mandatory steps* for some aggressive dogs;
- ▶ observing the dog (if necessary), observing the environment, family counseling;
- ▶ discussing liabilities, commitment levels, family participation, daily management,
- ▶ discussing treatment overview, failures and consequences, continued testing, other options;
- ▶ evaluating the logistics for successful treatment in the current environment;
- ▶ evaluating the reality of the people's ability to follow through with treatment;

In-home Behavior Consultation - \$150 Total Fee | Deposit \$50

Includes one, in-home consultation between two and three hours in length | Bentley Extended Support

Bentley Extended Support Free with your Behavior Consultation

The Bentley Extended Support, included with the Behavior Consultation, is a 12-month extension for the 60-day phone and email Bentley Support.

With Bentley Extended Support you can call or email with questions concerning topics or behaviors discussed during your initial sessions up to 1 year after the initial 60-day Period has expired!

In-home Behavior Consultations are for -

- ▶ all dogs of all ages;
- ▶ preparing for treatment (no treatment takes place during the consultation);
- ▶ observing the dog (if necessary), discussing liability, failures and consequences, other options;
- ▶ discussing diet, exercise, medical considerations, obedience training, environmental changes;
- ▶ outlining a specific treatment plan with introductions to the actual treatment exercises;
- ▶ performing the first step for helping all dogs with non-aggressive problems such as separation anxiety, inappropriate house-soiling, fearful behavior (without growls, snarls, snaps, bites, excessive barking or lunging), noise phobias, compulsive behavior disorders, pica (ingesting non food items), self injury and destruction of property;
- ▶ performing the first or second step* for helping aggressive dogs **with unknown bite histories**;
- ▶ performing the first or second step* for helping aggressive dogs that **have inflicted any injuries** to any companion animal or any person;
- ▶ performing the second of three mandatory steps* for aggressive dogs that **have inflicted multiple bites during one incident, deep puncture wounds or bites with tearing motion** to any companion animal or any person.

**Please refer to [Policy for Treating Aggressive Dogs](#). Thank you.*

In-home Behavior Consultation Upgrade

In few of the behavioral cases, people do not need additional help from our counselors. The majority of cases require that the people participate in additional sessions to learn and practice exercises for treatment. The Quick Start Behavior Upgrade provides people with two, 90-minute sessions. During these two sessions, many people gain the confidence and handling skills to continue without a counselor. Some people need additional sessions with our counselors before they are confident to continue without our coaching. In non-aggressive cases, the Quick Start Behavior Upgrade can be purchased within 30 days of your In-home Behavior Consultation.

Quick Start Behavior Upgrade \$175

Quick Start Behavior Upgrade adds two, 90-minute Bentley Refills (\$190 value) to your In-home Behavior Consultation.

- ▶ During Bentley Refills, people learn and practice the actual exercises for treatment.
- ▶ The first Bentley Refill must be scheduled within 30 days of the In-home Behavior Consultation.
- ▶ The second Bentley Refill must be scheduled within 60 days of the In-home Behavior Consultation.
- ▶ People who need additional sessions must purchase additional Bentley Refills or Quick Start Behavior Upgrades.
- ▶ This Upgrade is mandatory for aggressive dogs and must be purchased during or before the In-home Behavior Consultation. In some cases, purchasing two of these Upgrades for a total of four, 90-minute session with our counselor is mandatory.

Please refer to [Policy for Treating Aggressive Dogs](#). Thank you.

Policy for Treating Aggressive Dogs

For the safety, protection and success of all involved, How's Bentley reserves the right to decline some aggression cases or to impose service requirements for some aggression cases. The minimal requirements in no way guarantee successful results, but are in place to stress the importance of realistic expectations and the necessity of follow up sessions after the initial consultation. It is rare that we would not accept a case, but in those rare instances, our decisions are based on the Code of Standards and Ethical Conduct of the Association of Companion Animal Behavior Counselors. Please visit www.animalbehaviorcounselors.org/acabcethics.shtml for more information.

If the aggressive dog **has an unknown bite history or is aggressive but has not inflicted injuries**, all of these requirements must be agreed to before treatment will be provided.

- ▶ In-home Behavioral & Environmental Evaluation OR a telephone discussion resulting in a Cleared Status
- ▶ In-home Behavior Consultation
- ▶ Minimum of one 90-minute Bentley Refill - (\$105)

If the aggressive dog **has inflicted any injuries** to any companion animal or any person, all of these requirements must be agreed to before services will be provided.

- ▶ In-home Behavioral & Environmental Evaluation OR a telephone discussion resulting in a Cleared Status
- ▶ In-home Behavior Consultation
- ▶ Minimum of two, 90-minute Bentley Refills - (1 Quick Start Behavior Upgrade)

If the aggressive dog **has inflicted multiple bites during one incident, deep puncture wounds or bites with tearing motion** to any companion animal or any person, all of these requirements must be agreed to before treatment will be provided.

- ▶ In-home Behavioral & Environmental Evaluation resulting in a Cleared Status
- ▶ In-home Behavior Consultation
- ▶ Minimum of four, 90-minute Bentley Refills - (2 Quick Start Behavior Upgrades)

Please contact How's Bentley to schedule a telephone discussion to determine the extent of requirements for your individual case.

Definitions and Classifications for Aggressive Behaviors

Aggressive behaviors include growling, snarling, barking, snapping or biting. Problem aggression is directed at companion animals or people who are perceived (by the aggressive dogs) as threats.

Depending on which canine behavior professional you consult, aggression may be labeled as fearful aggression, protective aggression, possessive aggression, territory aggression, maternal aggression, pain aggression, impulse aggression (formerly poorly classified as dominance aggression), frustration aggression, predatory aggression, idiopathic aggression, and others. Regardless of your dog's age, breed, or previous experiences, our experienced trainers and counselors can provide you with solutions for aggressive behaviors.